

Notice ID: RE001

Questions?

Call 1-855-899-9600 (toll free)

<Date of Notice >

Contact ID: <Master Contact ID>

<Applicant First, Middle, Last Name >

<Applicant Street Address>

<Applicant Town, State, Zip>

We Need to Talk With You About Your Health Benefits – Please Call Now!

Dear <Applicant First Name Last Name>,

When you filled out your application for health coverage, you did not give us permission to renew your benefits.

Do you want to see if you can get financial help with your health insurance in 2015? Do you want to get or continue coverage through Medicaid/Dr. Dynasaur if eligible for those programs? **Then call us by October 31, 2014.**

In order to find out if you can get tax credits towards your monthly premium or Medicaid/Dr. Dynasaur for January of 2015, (if eligible for those benefits) you must:

1. Call us at 1-855-899-9600 (toll free) Monday - Friday from 8 am to 8 pm and Saturdays from 8 am to 1 pm.
2. Let us know if we can contact the IRS and other data sources to verify the information you gave us. We are required to do this. You will need to let us know if you will let us renew your benefits for just 2015 or for up to 5 years.

If you need interpretation services...

(Arabic) 1-855-899-9600 إذا أنت ترغب خدمات الترجمة الفورية اتصل برقم

Ako su Vam potrebne usluge tumačenja, pozovite 1-855-899-9600. (Bosnian)

စကားပြန် ဝန်ဆောင်မှုလုပ်ငန်းကိုအလိုရှိပါက 1-855-899-9600 သို့ဖုန်းဆက်ခေါ်ပါ။ (Burmese)

Si vous avez besoin de services d'interprétation, appelez le 1-855-899-9600. (French)

Mugihe woba ushaka impfashanyo yo gusigurirwa, hamagara uyu murongo 1-855-899-9600. (Kirundi)

यदि तपाईंलाई दोभाषे सेवाको जरुरत परेमा 1-855-899-9600 मा कल गर्नुहोस्। (Nepali)

Haddii aad u baahan tahay adeegyo turjumaan, wac 1-855-899-9600. (Somali)

Si usted necesita servicios de interpretación, llame al 1-855-899-9600. (Spanish)

Ikiwa unahitaji huduma za ukalimani, piga simu 1-855-899-9600. (Swahili)

Nếu quý vị cần dịch vụ thông ngôn, hãy gọi 1-855-899-9600. (Vietnamese)

Please **call us by October 31** so that your household can get the benefits you are eligible for in January. You will still be able to get those benefits if you call later, but you may not be able to get them in time for January.

If you don't call us:

- If anyone in your household is on a Qualified Health Plan, your bill for January will be for the full amount of your monthly premium. If your household is eligible for tax credits to help pay for your health insurance, you can claim the credits when you file your 2015 tax return in 2016.
- If you call after October 31, you can get any tax credits for which you are eligible applied to your invoice at a later date.
- If anyone in your household is eligible for Medicaid or Dr. Dynasaur, they may not be able to get that coverage in 2015 until you call us.

TTY Information

People who are deaf or hard of hearing can call the statewide relay service at 1-888-834-7898.

Americans with Disabilities Act

If you think you might have a physical or mental condition that substantially limits a major life activity, for example walking, seeing, hearing, or learning, let us know. The Americans with Disabilities Act and Vermont law gives people with disabilities certain rights. We will make reasonable changes in our requirements to help you take part in our programs. Call 1-855-899-9600 and tell the Customer Support Center agent if you need an accommodation.

Thank you,

Vermont Health Connect Customer Support
